LIMITED WARRANTY

This Limited Warranty is not an insurance policy; it is a Limited Warranty issued to **You** by the **Warrantor**. All obligations and liabilities for repairs covered by this Limited Warranty are those of the **Warrantor** and not the **Administrator**, which administers this Limited Warranty for the **Warrantor**. This agreement describes the coverage **You** will have under this Limited Warranty. Subject to all of the terms and conditions of this Limited Warranty, **We** agree to provide **You** with the following:

1 - DEFINITIONS

As used in this Limited Warranty, the following capitalized, bolded terms shall have the meanings indicated below. Additional terms may be defined throughout this Limited Warranty.

"**Warrantor**," "**We**," "**Us**," and "**Our**" means the **Selling Dealer** set forth on the Information Schedule.

"**Administrator**" means DOWC Administration Services, LLC, PO Box 5409, Parsippany, NJ 07054, 1-888-317-1550 (toll-free) in all states except **CA**, **CT**, **FL**, **OK**, **UT**, **WA** and **WI**, where it means Assured Provider Services, Inc., PO Box 5409, Parsippany, NJ 07054, 1-860-415-4608 (toll-free).

"**Approved Labor**" means the authorized labor and parts amount charged by **Your Selling Dealer** or another applicable authorized **Repair Facility** for **Covered Repairs**, subject to the provision "Emergency Repair Process" set forth herein. Labor time shall be derived from a nationally recognized labor time guide.

"**Breakdown**" means the failure of any **Covered Part** to perform its intended function(s) in normal service as a result of defects in material or workmanship, providing the **Vehicle** has received all scheduled maintenance as recommended by the manufacturer in the Owner's Manual and all other terms and conditions of this Limited Warranty have been satisfied. **Breakdown** does not include the gradual reduction in operating performance caused by **Normal Wear and Tear** where a failure has not occurred.

"**Cost**" means the reasonable and customary charges for parts and labor as set forth in **Approved Labor**, necessary to repair or replace **Covered Parts**.

"**Covered Parts**" means only those items specifically listed in this Limited Warranty under SECTION 2 – WHAT THIS LIMITED WARRANTY COVERS.

"**Covered Repair**" means the repair or replacement of a **Covered Part** that has failed as a result of a **Breakdown** and is approved by the **Administrator** in advance pursuant to the terms of this Limited Warranty. At the **Administrator**'s option, replacement parts used to complete **Covered Repairs** may include new, remanufactured, used, rebuilt, exchanged, or serviceable used components and/or non-original equipment manufactured parts.

"**Deductible**" means the amount that **You** are required to and agree to pay toward the total **Cost** of the repair or replacement of a **Covered Part** as determined by the **Deductible** amount **You** selected as identified in the Information Schedule. Each **Covered Repair** is subject to the payment of the **Deductible** by **You**. If the Information Schedule indicates that a Disappearing Deductible is available, the Deductible will be waived if Covered Repairs are performed by the Selling Dealer.

"**In-Service Date**" means the **Vehicle's** factory **Warranty** start date or the **Vehicle's** first day of use, whichever occurs first, regardless of the **Limited Warranty Start Date**.

"**Limited Warranty Start Date**" means the date **You** purchased or leased the **Vehicle** and were provided this Limited Warranty as identified on the Information Schedule.

"**Miles**" means the number of miles identified on the Information Schedule in relation to the **Term**.

"**Months**" means the number of months identified on the Information Schedule in relation to the **Term**.

"**Normal Wear and Tear**" means the natural and inherent wear characteristics of and to the **Vehicle** and its parts. Gradual reduction in operating performance due to **Normal Wear and Tear** is not considered a **Breakdown** and coverage will not be provided.

"**Repair Facility**" means a franchised automobile dealer or licensed **Repair Facility** that provides a written parts and labor guarantee for **Covered Repairs** of not less than six (6) months and six thousand (6,000) miles. All **Repair Facilities** must receive authorization from the **Administrator** prior to beginning repairs.

"**Selling Dealer**" means the dealer from whom **You** received this Limited Warranty.

"**Term**" means the **Months** and **Miles** shown on the Information Schedule calculated as set forth in SECTION 8 – GENERAL PROVISIONS – 1. LIMITED WARRANTY TERM.

"**Tie Back Area**" means _____ (if any) miles from the **Selling Dealer's** location(s). If a **Breakdown** occurs within the **Tie Back Area**, the **Warrantor** reserves the right to require **You** to return the **Vehicle** to one of the **Warrantor's** preferred **Repair Facilities**.

"**Vehicle**" means the covered **Vehicle** identified on the Information Schedule.

"**Warranty**" means any warranty of the manufacturer, state required warranty, dealer warranty, or a **Repair Facility** guarantee.

"**You**" or "**Your**" means the holder/co-holder identified on the Information Schedule.

2 - WHAT THIS LIMITED WARRANTY COVERS

For the **Term**, **We** agree to pay, or in **Our** sole discretion, reimburse **You** the **Cost** to repair or replace the following **Covered Parts**, as applicable, when a **Breakdown** arises out of the normal use of the **Vehicle** less **Your Deductible**, if any. **Our** obligation to make such payment is contingent upon the **Administrator's** authorization of **Covered Repairs** prior to the commencement of work and the repairs not being otherwise covered under a **Warranty**. **Parts not listed as covered are not covered, regardless of failure**.

☒GASOLINE/DIESEL/HYBRID COVERAGE

POWERTRAIN COVERAGE

ENGINE

Gasoline/Hybrid Engine: Cylinder block and all internally lubricated parts including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pump, oil pump housing, and oil pump pressure relief valve, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

Diesel Engine: Fuel distributor, fuel injection pump, fuel regulator, and injectors. **The auxiliary fuel pump is excluded.**

Turbocharged/Supercharged Engines (Manufacturer installed only): Turbocharger, supercharger, waste gate controller, intercooler, hard lines, compressor, clutch and pulley, bypass valve, injection pump, and lines and nozzles.

TRANSMISSION

Automatic: Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, and solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick and tube, and fasteners for these components.

Standard (Manual): Case and all internally lubricated parts, including the main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, and bushings, shift linkage and cables, and fasteners for these components.

DRIVETRAIN

Front Wheel Drive: Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, and bushings, axle shafts, front hub bearings, rear hub bearings, locking hub assemblies (4x4), drive shaft support, drive shaft, and fasteners for these components.

Rear Wheel Drive: Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings, bushings, and limited slip clutch pack, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

Transfer Case - 4x4/AWD Vehicles: Case and all internally lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, and bushings, fasteners for these components, and electronic and vacuum engagement components, including manufacturer's all-wheel drive systems such as Quattro, xDrive, 4-Matic, etc.

Hybrid Vehicle Components: Hybrid battery junction block, main battery cable for hybrid battery, and electric alternating current compressor, electric motor/generator(s) and all internal components, inverter/converter/transformer units and

all internal components, inverter/converter/transformer units cover, continuously variable transmission (CVT) and all internal components, power split device and all internal components, reduction/reducer box and all internal components, and fasteners for the components listed above.

□ELECTRIC VEHICLE COVERAGE

CHARGING

Onboard battery charging system, battery charge controller, battery service switch, charge port, voltage inverter reservoir, battery management system, three-phase high voltage cables, and fasteners for the components listed above.

DRIVE MOTOR

Electric alternating current compressor, electric motor/generator(s) and all internal components, inverter/converter/transformer units and all internal components, inverter/converter/transformer units cover, motor/generator belt tensioner, drive motor dampener, power split device and all internal components, power delivery module, reduction/reducer box and all internal components, and fasteners for the components listed above.

ELECTRIC POWER CONTROL UNIT

Inverter, low voltage DC-DC converter, high voltage harness, power switch/button and controller/electronic throttle control system, high voltage contactors/relays, vehicle control unit, and fasteners for the components listed above.

ADDITIONAL COVERAGE

☐ COMMERCIAL USE: **Coverage** will be provided even though **You** are using **Your Vehicle** for a commercial purpose. "**Commercial Use**" means use of the **Vehicle** for anything other than a personal, familial, or household purpose. A vehicle displaying advertising signage, or used in exchange for any charge, fare, rate, fee or any other consideration or to a business shall be deemed **Commercial Use**. Examples of **Commercial Use** include, but are not limited to: hauling; pushing/pulling; farming/ranching; construction work; principal off-road use (within manufacturer ratings/limitations); rental (e.g., Turo); snowplowing; company pool use; business travel when the **Vehicle** is used by more than one (1) driver; single driver sales/services (e.g., real estate, cleaning services, home health/aide care services, and gardening); light duty contracting (e.g., electrician, carpenter, plumber or other similar **Commercial Use**); if the **Vehicle** is equipped with a dump bed, hoisting or lifting equipment; if the **Vehicle** is used for one-time shared passenger rides on demand as part of the following authorized rideshare companies: Uber and Lyft; if the **Vehicle** is used as a food courier service offered by a restaurant, store or independent food delivery company such as Grubhub, DoorDash or UberEats; and/or primary insurance for the **Vehicle** is a business auto policy or commercial vehicle policy. **Taxi, limousine, shuttle services, road service operations, government/military use, law enforcement, fire, ambulance or other emergency services are not eligible for waiver coverage. The Administrator reserves the right to request additional reasonable documentation to confirm whether the Vehicle has engaged in Commercial Use**.

☐ LIFT KIT/LEVELING KIT/LOWERING KIT: **Coverage** will be provided even though **Your Vehicle** has: (i) a body or suspension lift up to six inches (6") and/or **Your Vehicle** has tires or wheels that are up to four inches (4") larger in diameter than the original manufacturer equipment; (ii) a leveling kit not to exceed two and a half inches (2.5"); (iii) a lowering kit not to exceed two inches (2"), on the **Limited Warranty Start Date**.

This Additional Coverage does not provide Coverage for vehicles with over a six inch (6") lift, or tires or wheels that are greater than four inches (4") larger in diameter than the original manufacturer equipment, and such vehicles are specifically excluded. Non-factory body and suspension parts are specifically excluded. Selection of this Additional Coverage does not provide Coverage for vehicles with oversized tires that do not match in diameter, and such vehicles are specifically excluded. Any modification that voids the original manufacturer Warranty will also void coverage.

3 - EMERGENCY ROAD SERVICE

If **Your Vehicle** is disabled due to a **Breakdown**, **You** may obtain towing, battery jump-start, flat tire change, fuel, oil, and water delivery, and/or locksmith services ("**Emergency Road Service**") on **Your** own. **You** may also contact the **Administrator** for assistance in obtaining **Emergency Road Service**. In either event, **You** must seek reimbursement from the **Administrator** herein.

Limitations on Coverage:

Coverage includes one (1) **Emergency Road Service** per 72-hour period and one (1) tow per **Breakdown** of the same **Covered Part**, not to exceed four (4) total services for the **Term**. Reimbursement for **Emergency Road Service** shall not exceed one hundred and twenty-five dollars ($125) per towing service, and forty dollars ($40) per battery jump-start, flat tire change, locksmith, and fuel, oil, and water delivery service. The aggregate limit of liability for any combination of **Emergency Road Service** hereunder is five hundred dollars ($500) for the **Term**. **Any additional costs, including the cost of any delivered materials, are Your responsibility and payment must be made by You at the time service is rendered. You remain responsible for any amounts in excess of the limits set forth in this Section. You must call the Administrator to begin the reimbursement process.**

4 - WHAT THIS LIMITED WARRANTY DOES NOT COVER

THIS LIMITED WARRANTY DOES NOT COVER THE FOLLOWING, AS APPLICABLE TO YOUR VEHICLE TYPE:

1. **Diagnostic, disassembly, assembly, repair, and/or replacement costs for non-covered repairs and/or parts.**
2. **Repair Facility labor Costs in excess of the Approved Labor.**
3. **Any portion of the Cost not approved by the Administrator and, therefore, not paid by the Warrantor.**
4. **Repairs or replacements when any information provided by You or the Repair Facility cannot be verified as accurate or is found to be deceptively inaccurate by the Warrantor or Administrator.**
5. **Repairs or replacements performed without the Administrator's prior authorization, except when the Administrator's office is closed and the Emergency Repair Process is followed.**
6. **Breakdowns which existed prior to, or resulted from a condition which existed prior to, the Limited Warranty Start Date.**
7. **Breakdowns reported after expiration of this Limited Warranty.**
8. **Breakdown of a Covered Part resulting from the failure or breakdown of a non-covered part or an improper repair.**
9. **Maintenance and parts of the Vehicle subject to regular maintenance and labor costs, and costs of parts for such maintenance regardless of coverage of a part otherwise. This includes, but is not limited to, the maintenance services and parts described in the manufacturer's maintenance schedule for Your Vehicle such as engine tune-up (includes spark plugs, glow plugs, ignition wires, distributor cap, and rotor), carburetor, all batteries (including, but not limited to: lithium-ion battery), filters, lubricants or fluids, air conditioning refrigerant, engine coolant, all hoses and belts (not specifically listed), wiper blades, brake pads and shoes, brake rotors and drums, suspension alignment, constant velocity boots, timing belt and timing belt pulley, timing belt tensioner, tires, wheel covers, wheel rims, wheels, wheel balancing, shock absorbers, exhaust system, catalytic converter, Vehicle charging station, friction clutch disc and pressure plate and clutch throw out bearing, except as expressly listed or included in SECTION 2 - WHAT THIS LIMITED WARRANTY COVERS.**
10. **Breakdowns caused by abuse, misuse, tampering, improper alterations, lack of customary maintenance, and/or any other obligation specified in SECTION 6 - MAINTENANCE REQUIREMENTS or SECTION 7 - YOUR RESPONSIBILITIES.**
11. **Glass, glass framework and fastening adhesives, sealed beam head lamps, light bulbs, lenses, trim, moldings, bright metal, upholstery, vinyl and convertible tops, paint, sheet metal, bumpers, alignment of body parts, flexible body parts, door panels, body panels, structural framework, structural welds, hinges, door handles, and removable hardtop assemblies.**
12. **Costs covered by any Warranty covering Your Vehicle regardless of whether the warrantor honors such Warranty or whether You are able to obtain that benefit, and for any Costs that are or would have been covered under any Warranty whether or not such Warranty is in effect or has been voided by the manufacturer or whether You are able to obtain that benefit. This Limited Warranty runs concurrent with, and is secondary to, any applicable Warranty or such other coverage for the full duration thereof. If the Warranty has been declared void, this Limited Warranty does not provide coverage that would have been included thereunder until the end of what would have been the full duration of the Warranty. The benefits provided under dealer Warranties required by state law are not covered by this Limited Warranty.**
13. **Breakdowns that are the direct result of a mechanical or structural defect when the manufacturer has announced a public recall or factory**

technical service bulletin for the purpose of correcting such a defect, or for any Breakdown Costs covered by a manufacturer's Warranty, recall, factory technical service bulletin, or any other coverage that would assume responsibility for any Cost or benefit contained within this Limited Warranty, regardless of whether You obtain those benefits.

14. Expenses charged for the disposal of environmentally unsafe materials, non-specific materials, shop supplies, and other non-covered Repair Facility charges.
15. Any Covered Part which has not experienced a Breakdown but which a Repair Facility recommends to be repaired or replaced.
16. Breakdowns caused by or involving collision, fire, theft, vandalism, riot, terrorist acts, war, explosion, lightning, earthquake, hurricane, tropical storm, volcanic eruption, windstorm, hail, water, freezing, Acts of God, flood, or any loss that is insurable under standard physical damage coverage whether or not such insurance may be in force with Your Vehicle or other causes beyond the control of the Warrantor or Repair Facility.
17. Loss of time, economic loss, inconvenience, lodging, food, freight charges, core charges, storage charges, or other consequential or incidental loss or damage that resulted from a Breakdown, including, but not limited to, lost wages, lost time, loss of use of the Vehicle, commercial loss, or inconvenience, or for any liability arising from breach of implied warranties, damage to property, or for injury or death of any person, arising out of the operation, maintenance, or use of the Vehicle whether or not related to a Breakdown covered or not covered under this Limited Warranty. Any such liability is expressly excluded.
18. Consequential, incidental, or progressive damage or loss should Your Vehicle be involved in a collision caused by or involving a Breakdown of a component covered by this Limited Warranty.
19. Additional loss or damage which is occasioned by You or the operator's negligence or failure to use all reasonable precautions to protect the Vehicle from any further loss or damage after a Breakdown or failure has occurred or been indicated.
20. Aftermarket accessories or equipment, components, and systems not installed by the manufacturer, including, but not limited to: anti-theft systems, radar detectors, Citizen Band (CB) radios, radio/speaker equipment, cruise control, sunroof, solar powered devices, telephones, TV/VCR/DVD and related components, and appliances, and breakdowns resulting therefrom.
21. Aftermarket accessories or equipment, components and systems not installed by the manufacturer or dealer.
22. Breakdowns resulting from the use of or involving modifications unless those modifications were performed by the manufacturer per manufacturer's specifications.
23. Breakdowns caused by towing a trailer or another Vehicle unless Your Vehicle is equipped for this as recommended by the manufacturer.
24. Breakdowns resulting from the use of Your Vehicle for racing or other competition or exhibition.
25. To correct a cosmetic imperfection.
26. Breakdowns or damage caused by the environment or weather such as rust or weather related corrosion.
27. Repair, replacement, adjustment, or alignment of any part not covered by this Limited Warranty as set forth in SECTION 2 – WHAT THIS LIMITED WARRANTY COVERS.
28. Repairs of water and air leaks, rattles, squeaks, and wind noise.
29. Faulty parts or labor provided by others during the course of a Covered Repair and for repairs performed due to improper diagnosis or a Breakdown due to improper previous repairs or a faulty part.
30. Repairs or replacements performed due to improper diagnosis.
31. Tax on parts and labor, unless state or federal law requires the Warrantor to pay such taxes.
32. If Your Vehicle has been declared a total loss, salvage, junk, rebuilt, flood, fire, or gray market vehicle.
33. For other than on-road passenger vehicles.
34. Breakdowns occurring from operating on any surface other than federal, state, county, city, or municipality paved road or highways.
35. Factory defects.
36. Breakdowns resulting from or related to contaminated fluids, improper fuels or fluids, lack of proper fluid levels, overheating, lack of coolant, lack of lubricants, improper specification (type) of fluids, lack of oil viscosity, sludge or restricted oil flow, including, but not limited to, damage to engine, motor/generator, high-voltage drive battery, or transmission as a result of same. This includes fluid leaks.
37. Excessive oil consumption, loss of compression, or gradual reduction in performance not resulting from the Breakdown of a Covered Part.
38. Repair of valves and/or rings for the purpose of raising the engine's compression when a Breakdown has not occurred.
39. Breakdown of or damage to Your engine resulting from sludge or the ingestion of water.
40. Breakdown of or damage to Your engine resulting from excessive carbon build up.
41. If Your Vehicle's odometer has been stopped, altered, tampered with, allowed to remain nonfunctional, disconnected, or broken, or misrepresents Your Vehicle's actual mileage, including, but not limited to, odometer misrepresentation caused by the use or modification of the Vehicle with undersize or oversize tire and wheel assemblies.
42. Repairs made solely to meet or maintain any governmental emission standards.
43. Gradual reduction in performance not resulting from the Breakdown of a Covered Part.
44. Breakdowns or damage caused by neglecting to follow proper charging procedures or use of incompatible charging devices for Your plug-in hybrid/electric Vehicle.
45. Breakdowns or damage caused by a power surge.
46. Seals and gaskets unless required in conjunction with a Covered Repair. Fluid leaks are not covered. Minor loss of fluid or seepage is considered Normal Wear and Tear and not a Breakdown. No coverage will be provided.
47. If the Vehicle is engaged in Commercial Use, unless the Commercial Use Additional Coverage is selected. Taxi, limousine, shuttle services, towing or wrecker road service operations, government/military use, law enforcement, fire, ambulance or other emergency services remain excluded even with selection of the Commercial Use Additional Coverage.
48. If Your Vehicle is used to carry passengers for one-time shared rides on demand such as Uber and Lyft, unless the Commercial Use Additional Coverage is selected.
49. Vehicles with any suspension or body lift alterations, or tire and wheels not matching OEM specifications for size, except if the Lift Kit/Leveling Kit/Lowering Kit Additional Coverage is selected.
50. If Your Vehicle was manufactured as a non-U.S. specification model, except Canada.
51. Your Vehicle's batteries.
52. Breakdowns caused by, or damage to, the Vehicle's hybrid/electric battery resulting from leaving Your Vehicle for longer than fourteen (14) days with a remaining "electric range" of less than six (6) miles.
53. Breakdowns caused by intentionally or negligently attempting to reduce, or contributing to the reduction of, the life of Your hybrid/electric Vehicle's battery.
54. Any and all degradation of Your Vehicle's hybrid/electric battery resulting in loss of battery energy or power over time. Gradual loss of battery capacity is not considered a Breakdown and coverage will not be provided.
55. Any and all degradation of Your Vehicle's hybrid/electric battery resulting in loss of battery energy or power over time. Gradual loss of battery capacity is not considered a Breakdown and coverage will not be provided.
56. Breakdowns caused by exposure of Your Vehicle's hybrid/electric battery to a direct flame or immersing any portion in water or other fluids.
57. Neglecting to follow proper charging procedures as recommended by the manufacturer of the Vehicle and/or Vehicle charging unit.
58. Breakdowns caused by using incompatible charging devices on Your Vehicle.
59. Breakdowns of or damage to the charging device.
60. Breakdowns caused by failing to properly charge and/or maintain Your Vehicle's hybrid/electric battery.
61. Exposing the Vehicle, including the hybrid/electric battery, to temperatures above one hundred and twenty degrees (120°) Fahrenheit for over twenty-four (24) hours.
62. Storing a Vehicle, including the hybrid/electric battery, in temperatures below negative thirteen degrees (-13°) Fahrenheit for over seven (7) days.
63. Flooding the hybrid/electric battery.

64. Using the Vehicle as a stationary power source outside of manufacturer's specifications.
65. Any damage to Your Vehicle's hardware or software, or any loss or harm to any personal information uploaded to Your Vehicle resulting from any modifications or unauthorized access to Vehicle data or software from any source or applications.
66. Any reduction in hybrid/electric battery capacity and/or performance due to Vehicle software updates.
67. Using external flash or other storage or memory devices.

IN ADDITION TO EMERGENCY ROAD SERVICE:

68. Cost of parts, replacement keys, fluids, lubricants, fuel, cost of installation of products or materials, Vehicle storage charges, penalties or fines.
69. A service available through a valid manufacturer's Warranty or service, or Repair Facility, regardless of whether You are able to obtain that benefit.
70. Mounting or removing of snow tires or chains; winching; extrication; tire repair; or emergency roadside assistance required as a result thereof.
71. Camping trailers, travel trailers or any vehicles in tow or emergency roadside assistance required as a result thereof.
72. Repeated service calls for a Vehicle in need of routine maintenance or repair.
73. Towing from or to an unlicensed repair facility or for towing by a company other than a licensed towing service, service station or garage.
74. Service on a Vehicle that is not able to be towed in a conventional and safe manner.
75. Towing or service on roads not regularly maintained, such as vacant lots, beaches, open fields, forests, roads closed during the season of the request, areas designated as not passable due to construction, or other places which would be hazardous for service vehicles to reach.
76. Towing in restricted areas that restrict or ban access to service providers, such as turnpikes and other governed highways.
77. Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking or other violations of law.

5 - HOW TO FILE A CLAIM

IF YOUR VEHICLE EXPERIENCES DAMAGE, YOU MUST TAKE IMMEDIATE ACTION AND USE ALL REASONABLE MEANS NECESSARY TO PROTECT THE VEHICLE FROM FURTHER DAMAGE. FRAUDULENT CLAIMS WILL BE PROSECUTED TO THE FULL EXTENT OF THE LAW.

If You experience Damage and You need to make a claim under the terms of this Limited Warranty, You must call the Administrator for instructions and to verify potential Coverage prior to the undertaking of any repairs or work on Your Vehicle. The Provider reserves the right to inspect Your Vehicle in its original condition prior to any diagnosis, tear down or repairs being performed. The Provider also reserves the right to require that Your Vehicle be taken to a licensed Repair Facility of its choosing. Failure to meet these requirements may result in a denial of Coverage.

For claims and customer service inquiries, contact the Administrator toll-free as set forth below:

CLAIMS.DOWC.COM
24-hours a day / 7-days a week
or
1-888-317-1550
8:00 a.m. - 8:00 p.m. E.S.T. Monday - Friday
9:00 a.m. - 3:00 p.m. E.S.T. on Saturdays

You must authorize the Repair Facility to perform diagnostic work so that the Repair Facility can determine the failure and provide an accurate estimate of the Cost of repair. **You are solely responsible for any and all tear down and/or diagnostic Costs, including labor and parts, until such time as coverage is determined.** This Limited Warranty does not cover and the Warrantor is not responsible for any tear down and/or diagnostic Costs for non-covered repairs. Upon determining that a Breakdown is covered by this Limited Warranty, the Administrator will confirm with the Repair Facility the amount of the Cost to be paid by Warrantor and provide an authorization number for that amount. No payment will be made by the Warrantor for any amount without an authorization number. You will be responsible for the payment of any Cost beyond that for which the Warrantor is responsible under the terms of this Limited Warranty and for which an authorization number was not issued.

Emergency Repair Process: Emergency repairs are those required because Your Vehicle is inoperable or unsafe to drive while the Administrator's office is closed. In the event that a Breakdown of a Covered Part occurs when the Administrator's office is closed and emergency repairs are necessary, You may follow the claim procedures and commence diagnosis and emergency repairs without securing the Administrator's prior authorization. You or the Repair Facility must notify the Administrator of the repairs as soon as the Administrator's office reopens. All original parts associated with the emergency repairs must be available for inspection when the Administrator's office re-opens and You must obtain an authorization number. You must submit written information and documentation concerning the Breakdown and emergency repairs no later than 30 days after the Breakdown. Reimbursement of emergency repairs is subject to all terms and conditions of this Limited Warranty and nothing herein authorizes repairs not otherwise Covered.

6 - MAINTENANCE REQUIREMENTS

This Limited Warranty will only remain valid and coverage will only be provided hereunder if Your Vehicle is serviced in accordance with and receives all scheduled maintenance as recommended by the Manufacturer in the Vehicle Owner's Manual. If Your failure to follow these procedures causes a Breakdown, You may be denied coverage. If You do not have an Owner's Manual, contact Your Vehicle manufacturer to obtain a maintenance schedule.

You must keep receipts, work orders, and other documents that verify the following information: Vehicle Identification Number, a description of Your Vehicle including mileage at the time of maintenance, maintenance performed, and date of service(s). You may be required to furnish the Administrator with proof that the specified services have been performed in accordance with the manufacturer's recommendations. Failure to show proof of servicing/maintenance upon request will result in the denial of coverage.

7 - YOUR RESPONSIBILITIES

In addition to, and without any limitation regarding, any and all of Your responsibilities as agreed to by You in this Limited Warranty, including satisfaction of the Maintenance Requirements, You acknowledge that You are responsible for the following:

1. Making sure that all gauges, odometer, and warning sensors and lights are properly working at all times before driving Your Vehicle, including, but not limited to, the oil warning light/gauge and the temperature warning light/gauge.
2. Monitoring that the Vehicle's gauges and warning lights are working, including, but not limited to, those listed above, and if any lights/gauges indicate a problem, You are required to safely and immediately pull Your Vehicle off the road and shut off the engine.
3. At Your expense, satisfying the Maintenance Requirements set forth in this Limited Warranty and maintaining the Vehicle according to the Vehicle manufacturer's specifications, including, but not limited to, scheduled oil changes, transmission fluid changes, differential fluid changes, fluid level checks and refilling when required, and lubrication of the steering components and suspension.

Warrantor reserves the right to require proof of Your satisfaction of these responsibilities.

8 - GENERAL PROVISIONS

1. Limited Warranty Term

A ☒ This Limited Warranty begins on the **Warranty Start Date**. This Limited Warranty ends when, as identified on the Information Schedule, the **Months** (if any) or **Miles** (if any) from the **Limited Warranty Start Date** are reached, whichever occurs first.

B ☐ This Limited Warranty begins on the **Limited Warranty Start Date**. The Limited Warranty ends when, as identified on the Information Schedule, the

Months (if any) from the **In-Service Date** are reached or when the **Miles** (if any) from zero miles are registered on the odometer, whichever occurs first.

C ☐ This Limited Warranty begins on the **Limited Warranty Start Date** and ends on whichever of the following occurs first: (i) if the **Vehicle** is owned or financed, transfer or sale of the **Vehicle** resulting in a change of the registered owner; (ii) if the **Vehicle** is leased, upon expiration of the initial lease term or payoff of the lease; or (iii) the **Vehicle** is declared a total loss or repossessed. The **Term** is limited to the period of time during which **You**, the original purchaser or lessee of the **Vehicle**, own or lease the **Vehicle**. If the **Vehicle** is financed or purchased, **Your** sale or transfer of the registration of the **Vehicle** terminates this Limited Warranty. However, the **Term** does not terminate as a result of the payoff of any loan on the **Vehicle** so long as sale or transfer of the registration does not occur. If the **Vehicle** is leased, sale, transfer, termination, or payoff of the lease terminates this Limited Warranty. If **You** lease the **Vehicle**, purchase of the **Vehicle** at the end of the lease term results in the termination of the Limited Warranty and does not result in a continuation of the **Term** of the Limited Warranty.

2. Where You Are Covered

This Limited Warranty provides coverage for **Breakdowns** occurring within the continental U.S., AK, HI, Canada and Puerto Rico.

3. Transfer of the Limited Warranty

THIS LIMITED WARRANTY MAY NOT BE TRANSFERRED.

4. Cancellation, Refunds, and Charges

THIS LIMITED WARRANTY IS NON-CANCELABLE. NO REFUND WILL BE ISSUED. THIS LIMITED WARRANTY HAS NO CASH VALUE.

5. Limit of Liability

The total We will pay for each Covered Repair is limited to the lesser of: (i) the Cost; or (ii) the actual cash value of Your Vehicle as of the date immediately prior to the opening of the most recent claim for a Covered Repair, as determined by Kelley Blue Book, J.D. Power Official Used Car Guide ("J.D. Power Guide"), or such other nationally recognized source, based upon region. The Deductible will be applied to each Covered Repair.

Our aggregate limit of liability is the lesser of: (i) the Cost for the Term; (ii) the actual cash value of Your Vehicle as of the date immediately prior to the opening of the most recent claim for a Covered Repair, as determined by Kelley Blue Book, J.D. Power Guide, or such other nationally recognized source, based upon region; (iii) the purchase price You paid for the Vehicle excluding charges for tax, title, negative equity, license, and finance and insurance products; or (iv) $5,000 **.**

Our obligations to perform under this Limited Warranty cease when the cumulative benefits paid or payable under this Limited Warranty equal that amount or upon expiration of the Term.

We shall not be responsible at any time or for any reason for any consequential or incidental damages, including, but not limited to, lost wages, lost time, loss of use of the Vehicle, commercial loss, or inconvenience. These exclusions may not apply to You as state laws vary. We shall not be responsible at any time or for any reason for any liability arising from breach of implied warranties, damage to property, or for injury or death of any person, arising out of the operation, maintenance, or use of the Vehicle whether or not related to a Breakdown covered or not covered under this Limited Warranty. Any such liability is expressly excluded. We are not responsible for faulty parts or labor provided by others during the course of a Covered Repair.

6. If You Have Other Coverage

If the manufacturer, dealer, or **Repair Facility** is required to or otherwise agrees to cover all or some of the **Cost** of a **Breakdown**, even after a **Warranty** or guarantee has expired, **We** will pay only for any extra **Cost**. If **You** have any other Emergency Roadside Assistance, **We** will pay only the amount in excess of that coverage, subject to the limits of this Limited Warranty.

7. Subrogation/Rights of Recovery

If **You** receive any benefits under this Limited Warranty, **We** may require **You** to assign to **Us Your** rights of recovery against any vehicle manufacturer, repair facility, or other party that may be responsible to **You** for **Costs** covered by this Limited Warranty or claims paid by **Us**. This includes, but is not limited to, any benefits or **Costs** covered by a manufacturer that has announced its responsibility for same, including, but not limited to, public recalls or technical service bulletins. **You** agree to assist **Us** in enforcing these rights and to cooperate with **Us** in any matters concerning this Limited Warranty, such claims, and **Our** rights of recovery. **We** will not pay for a **Covered Repair** if **You** impair these rights to recover. **Your** rights to recover from others may not be waived.

8. Insurance

THIS LIMITED WARRANTY IS NOT INSURANCE. This Limited Warranty is not insured by a reimbursement insurance policy. Obligations of the **Warrantor** under this Limited Warranty are backed by the full faith and credit of the **Warrantor**.

9. ARBITRATION PROVISION (NOT APPLICABLE IN: GA, MD, MS, WI and WY)

READ THIS ARBITRATION PROVISION CAREFULLY. IT LIMITS CERTAIN RIGHTS YOU MAY HAVE, INCLUDING YOUR RIGHT TO OBTAIN RELIEF OR DAMAGES THROUGH COURT ACTION.

As used in this **Arbitration Provision** ("**Arbitration Provision**"), "**You**" and "**Your**" shall mean the person previously identified as **You** in this Limited Warranty, as well as of **Your** heirs, survivors, assigns, and representatives. "**We**" and "**Us**" shall mean the **Warrantor** and the **Administrator** as identified in this Limited Warranty, as well as all of their parents, subsidiaries, agents, affiliates, successors, assigns, any distributor of its products, and all the dealers, licensees, officers, and employees of any of the foregoing entities. **You** and **Us** are each a "**Party**" and together, the "**Parties**" under this **Arbitration Provision**.

The **Parties** agree to attempt to resolve any dispute through informal negotiation and agree to contact each other regarding a dispute prior to initiating arbitration or other legal action. If the **Parties** are unable to resolve a dispute through informal negotiation, the **Parties** agree that any and all claims, disputes, or controversies of any nature whatsoever, whether in contract, tort, or otherwise, including statutory, common law, fraud by misrepresentation, omission, or otherwise, or other intentional tort, property, or equitable claim, arising out of or in any way relating to, or in connection with (i) this Limited Warranty, the making or administration of this Limited Warranty, and any claims or denial of claims or refunds made hereunder; or (ii) the validity scope, interpretation, and enforceability of this **Arbitration Provision** or the entire Limited Warranty shall be resolved by binding arbitration before a single arbitrator (together, for purposes of this **Arbitration Provision**, the "**Dispute(s)**").

To initiate arbitration, **You** must submit written notice of **Your** intent to arbitrate that **Dispute** no later than 60 days following the date of the action, omission, or determination **You** are disputing. Specifically, **You** must mail a written demand for arbitration describing the nature of the **Dispute** to the **Administrator** at the address set forth above. Along with the arbitration demand, **You** must submit a filing fee of $200, which **We** shall hold in escrow until the **Parties** select the arbitrator.

The **Parties** will select a mutually acceptable arbitrator from a roster of arbitrators registered and in good standing with the American Arbitration Association (AAA) or JAMS, or another recognized arbitration association in the United States who is willing to accept a fee structure described herein. The **Parties** agree to arbitrate any disputes via a video conference or similar technology that can accommodate taking of live testimony and introducing documents and/or other supporting evidence. **You** have a right to be represented by counsel during the arbitration.

We will propose three (3) qualified arbitrators and **You** will have a right to select the arbitrator. Once selected, the arbitrator must disclose to the **Parties** any conflicts of interest and agree to abide by the applicable Code of Ethics for arbitrators. **You** can object to the appointment of the selected arbitrator based on the disclosed conflicts and select an alternative arbitrator from the list by submitting such request in writing within seven (7) days of receiving the list of proposed arbitrators.

Once the arbitrator is appointed, **Your** demand for arbitration along with the filing fee shall be submitted to the arbitrator. **We** shall provide a written response, along with a filing fee of $400 to the arbitrator within 15 days of appointment. The combined filing fee of $600 will cover the arbitrator's fee to review the submissions prior to the hearing, to include one (1) preliminary conference not to exceed one (1) hour. If the **Dispute** proceeds to arbitration, the arbitrator will be compensated by way of an additional flat fee of $1,500, which covers one day of hearing conducted remotely via a video conference or functionally similar digital platform (not to exceed four (4) hours), and one final award.

The arbitrator shall apply substantive law governing the Limited Warranty at issue and the applicable statute of limitations. The arbitrator shall provide written, reasoned findings of fact and conclusions of law. The award shall address all open issues, finally resolve the dispute, and allow the **Parties** to

proceed without any uncertainty as to its meaning. The arbitrator may award any remedy or relief the arbitrator deems proper, except punitive, consequential, special, or exemplary damages. It is understood and agreed that the arbitration shall be binding upon the **Parties** and that an arbitration award may not be set aside in later litigation, except upon the limited circumstances set forth in the Federal Arbitration Act ("FAA"), 9 U.S.C. §10. Except to the extent necessary to confirm an award or as may be required by law, neither the **Parties** nor the arbitrator are allowed to disclose the arbitration award or the information exchanged in the context of arbitration without the prior written consent of all **Parties**.

Except for the filing fee disclosed above and the costs **You** may incur to present **Your** case, the cost of the arbitration, including the arbitrator's fee, shall be borne by **Us**. However, the arbitrator shall have the authority to order that the cost of the arbitration proceedings be borne by **You** should the arbitrator determine that **You** have filed the arbitration demand without substantial justification or in bad faith.

This **Arbitration Provision** is part of a transaction involving interstate commerce and shall be governed by the FAA, 9 U.S.C. §1 et seq. ("FAA"). An award in arbitration will be final and binding and is enforceable under the FAA by any court having jurisdiction. If any portion of this **Arbitration Provision** is deemed invalid or unenforceable, it shall not invalidate the remaining portions of this **Arbitration Provision**. If there is a conflict or inconsistency between this **Arbitration Provision** and other provisions of this Limited Warranty or any other contract between **You** and **Us**, this **Arbitration Provision** shall govern. This **Arbitration Provision** shall continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Limited Warranty.

The **Parties** agree that (i) no arbitration proceeding hereunder shall be certified as a class action, proceed as a class action, or involve claims brought in a representative capacity, and (ii) no arbitration proceeding hereunder shall be consolidated with, or joined in any way with, any other arbitration proceeding. **YOU AGREE TO ADJUDICATE DISPUTES ON AN INDIVIDUAL BASIS AND WAIVE THE RIGHT TO PARTICIPATE IN A CLASS OR COLLECTIVE ACTION.**

IF A DISPUTE IN CONNECTION WITH THIS LIMITED WARRANTY IS FOUND TO NOT BE SUBJECT TO ARBITRATION FOR ANY REASON, ANY LEGAL PROCEEDING WITH RESPECT SUCH DISPUTE WILL BE TRIED IN A COURT OF COMPETENT JURISDICTION BY A JUDGE WITHOUT A JURY. BOTH PARTIES WAIVE THE RIGHT TO TRIAL BY JURY IN ANY SUCH PROCEEDING AND THE RIGHT TO PURSUE A CLASS OR COLLECTIVE ACTION IN ANY FORUM. VENUE SHALL BE IN THE STATE AND COUNTY IN WHICH THIS LIMITED WARRANTY WAS ISSUED OR IN SUCH OTHER VENUE AS REQUIRED BY LAW OR AGREED UPON BY THE PARTIES.

10. Entire Agreement

This Limited Warranty represents the entire agreement between **You** and **Us**. No person has the authority to change this Limited Warranty or to waive any of its provisions. No other written or oral statements apply to this Limited Warranty.

9 - STATE AMENDMENTS

This Limited Warranty is amended to comply with the following state requirements:

Alaska

SECTION 8 - GENERAL PROVISIONS - 10. Arbitration Provision is amended to replace "Except for the filing fee disclosed above and the costs **You** may incur to present **Your** case, the cost of the arbitration, including the arbitrator's fee, shall be borne by **Us**" and with "The cost of the filing fee disclosed above, the costs **You** may incur to present **Your** case, and the cost of arbitration, including the arbitrator's fee shall be paid as provided in the Arbitration award." The clause, "To initiate arbitration, You must submit written notice of Your intent to arbitrate that Dispute no later than 60 days following the date of the action, omission, or determination You are disputing" is amended to replace 60 days with three (3) years following the date of notification of breach of contract **You** are disputing.

California

SECTION 8 – GENERAL PROVISIONS – 10. Arbitration Provision is amended as follows: The arbitrators shall not have the power to commit errors of law or legal reasoning, and the award may be vacated or corrected on appeal to a court of competent jurisdiction for any such error. All arbitration shall be handled in accordance with the California Arbitration Act (Section 1280). Consumer arbitration rules shall apply. The class action waiver is deleted in its entirety. The fees and costs are amended to comply with the California Code of Civil Procedure, Section 1284.3. The clause, "This **Arbitration Provision** is part of a transaction involving interstate commerce and shall be governed by the FAA, 9 U.S.C. §1 et seq. ("FAA"). An award in arbitration will be final and binding and is enforceable under the FAA by any court having jurisdiction," is deleted in its entirety.

Arizona

SECTION 8 – GENERAL PROVISIONS – 10. Arbitration Provision is amended to also state: Nothing in this section prevents, limits, or waives **Your** right to file a complaint against **Us** with the Arizona Dept. of Insurance and Financial Institutions.

Connecticut

SECTION 8 - GENERAL PROVISIONS- **1. Limited Warranty Term** is amended to add: If **Your Vehicle** is less than seven (7) years old and **Your Vehicle** purchase price is at least $3,000 but less than $5,000 **Your Term** is at least 30 days or 1,500 **Miles**, whichever occurs first. If **Your Vehicle** is less than seven (7) years old but the purchase price is at least $5,000 **Your Term** is at least 60 days or 3,000 **Miles**. An additional day is added for each of the following: (i) **Your Vehicle** is in possession of the **Repair Facility** for **Covered Repairs**; or (ii) **Your Vehicle** cannot be repaired because of a war, invasion or strike, fire, flood, or other natural disaster. To receive additional coverage days, **You** must notify the **Administrator** of the additional days to which **You** believe **You** are entitled. **SECTION 8 – GENERAL PROVISIONS – 5. Limit of Liability** is amended to add the following: **If Your Vehicle's purchase price is at least $3,000 but less than $5,000, for the first 30 days or 1,500 miles, whichever is less, the total We will pay for each Covered Repair is the total Cost of the Covered Repairs and the labor. If Your Vehicle's purchase price is at least $5,000, for the first 60 days or 3,000 miles, whichever is less, the total We will pay for each Covered Repair is the total Cost of the Covered Repairs and the labor.**

Hawaii

SECTION 2 - WHAT THIS LIMITED WARRANTY COVERS is amended as follows: POWERTRAIN COVERAGE - ENGINE also includes rotary engine housings, seals, and gaskets; TRANSMISSION- Automatic also includes seals and gaskets; DRIVETRAIN - **Front Wheel Drive** also includes axle housing, propeller shafts, and universal joints; DRIVETRAIN - **Rear Wheel Drive** also includes propeller shafts, and universal joints; BRAKES - including master cylinder, vacuum assist booster, wheel cylinders, hydraulic lines and fittings, and disc brake calipers; RADIATOR; **STEERING** - including the steering gear housing and all internal parts, power steering pump, valve body, piston and rack; and alternator, generator, starter, and ignition systems, excluding the battery. **SECTION 3 – EMERGENCY ROAD SERVICE -** is amended to add: **We** will reimburse **You** the **Cost** for **Your Vehicle** to be towed up to 15 miles to the **Repair Facility**. **SECTION 4 – WHAT THIS LIMITED WARRANTY DOES NOT COVER** – Exclusion #46 is deleted in its entirety. **SECTION 8 - GENERAL PROVISIONS- 1. Limited Warranty Term** is amended to add: If **Your Vehicle** at the time of sale has been operated for less than 25,000 miles, **Your Term** is at least 90 days or 5,000 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 25,000 miles but less than 50,000 miles, **Your Term** is at least 60 days or 3,000 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 50,000 miles but less than 75,000 miles, **Your Term** is at least 30 days or 1,000 **Miles**, whichever occurs first. An additional day is added for the following: (i) every day **Your Vehicle** is in possession of the **Repair Facility** for **Covered Repairs**; (ii) every day **Your Vehicle** cannot be repaired because of a war, invasion or strike, fire, flood, or other natural disaster; or (iii) **You** have notified the **Administrator** that **Your Vehicle** is inoperable and **We** refuse to pay the charge to tow the **Vehicle**. To receive additional coverage days, **You** must notify the **Administrator** of the additional days **You** believe **You** are entitled to.

Illinois

SECTION 2 - WHAT THIS LIMITED WARRANTY COVERS is amended as follows: POWERTRAIN COVERAGE - ENGINE also includes oil pans and gaskets; **TRANSMISSION** - Automatic also includes all internal transmission parts and universal joints.

Massachusetts

Bullet #4 in **CUSTOMER ACKNOWLEDGEMENT AND AGREEMENT** is amended to state: "I am responsible for payment a one-time **Deductible** of $100, and satisfaction of the maintenance and inspection requirements, as well as my responsibilities set forth in this Limited Warranty." **SECTION 2 - WHAT THIS LIMITED WARRANTY COVERS** is amended as follows: For the **Term**, **We** agree to pay, or in **Our** sole discretion, reimburse **You** the **Cost** to repair or replace the following **Covered Parts**, as applicable, when a **Breakdown** arises out of the normal use of the **Vehicle** less **Your Deductible,** or at **Our** election, accept return of **Your Vehicle** and provide **You** with a full refund of the purchase price of **Your Vehicle**. **SECTION 8 - GENERAL PROVISIONS**- **1. Limited Warranty Term**

is amended to add: If **Your Vehicle** at the time of sale has been operated for less than 40,000 miles or is 3 years old or less, **Your Term** is at least 90 days or 3,750 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 40,000 miles but less than 80,000 miles or is more than 3 year old but less than 6 years old, **Your Term** is at least 60 days or 2,500 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 80,000 miles but less than 125,000 miles or is more than 6 years old, **Your Term** is at least 30 days or 1,250 **Miles**, whichever occurs first. An additional day is added for each day **Your Vehicle** is in possession of the **Repair Facility** for **Covered Repairs**. **SECTION 8 – GENERAL PROVISIONS – 5. Limit of Liability** is amended to add the following: **If Your Vehicle at the time of sale has been operated for less than 40,000 miles, for the first 90 days or 3,750 Miles, whichever is less, the total We will pay for each Covered Repair is the total Cost of the Covered Repairs and the labor. If Your Vehicle at the time of sale has been operated for more than 40,000 miles but less than 80,000 miles, for the first 60 days or 2,500 Miles, whichever is less, the total We will pay for each Covered Repair is the total Cost of the Covered Repairs and the labor. If Your Vehicle at the time of sale has been operated for more than 80,000 miles but less than 125,000 miles, for the first 30 days or 1,250 Miles, whichever is less, the total We will pay for each Covered Repair is the total Cost of the Covered Repairs and the labor.**

Minnesota

SECTION 8 - GENERAL PROVISIONS- **1. Limited Warranty Term** is amended to add: If **Your Vehicle** at the time of sale has been operated for less than 36,000 miles, **Your Term** is at least 30 days or 1,000 **Miles**, whichever occurs first. **SECTION 2 - WHAT THIS LIMITED WARRANTY COVERS** is amended as follows: For the **Term**, **We** agree to pay, or in **Our** sole discretion, reimburse **You** the **Cost** to repair or replace the following **Covered Parts**, as applicable, when a **Breakdown** arises out of the normal use of the **Vehicle** less **Your Deductible,** or at **Our** election, accept return of **Your Vehicle** and provide **You** with a full refund of the purchase price of **Your Vehicle**. POWERTRAIN COVERAGE - ENGINE also includes rotary housings and ring gear; DRIVETRAIN - **Front Wheel Drive** also includes output shafts, and universal joints; DRIVETRAIN - **Rear Wheel Drive** also includes output shafts, and universal joints; BRAKES - master cylinder, vacuum assist booster, wheel cylinders, hydraulic lines and fittings, and disc brake calipers; STEERING - gear housing and all internally lubricated parts, power steering pump, and rack; the externally mounted mechanical fuel pump; and if **Your Vehicle** has less than 36,000 miles at the **Limited Warranty Start Date** the radiator, the alternator, generator, and starter.

Montana

SECTION 8 - GENERAL PROVISIONS- **1. Limited Warranty Term** is amended to state: If **You** are the original owner of **Your Vehicle, Your Term** is 24 **Months** or 18,000 **Miles,** whichever occurs first.

New Hampshire

SECTION 8 – GENERAL PROVISIONS – **10. Arbitration Provision -** is amended to include that arbitration is subject to N.H. Rev. Stat. 542.

New Jersey

Bullet #4 in **CUSTOMER ACKNOWLEDGEMENT AND AGREEMENT** is amended to state: "I am responsible for payment of the **Deductible** of $50 per **Covered Repair**, and satisfaction of the maintenance and inspection requirements, as well as my responsibilities set forth in this Limited Warranty." **SECTION 2 - WHAT THIS LIMITED WARRANTY COVERS** is amended as follows: POWERTRAIN COVERAGE - ENGINE also includes gears and cover, timing belt, pulleys and cover, seals and gaskets, and engine mounts; TRANSMISSION - **Automatic** also includes vacuum modulator, transmission mounts, and seals and gaskets; DRIVETRAIN - **Front Wheel Drive** also includes seals and gaskets, and constant velocity joints; DRIVETRAIN - **Rear Wheel Drive** also includes propeller shafts, supports and U-joints, and seals and gaskets. **SECTION 4 – WHAT THIS LIMITED WARRANTY DOES NOT COVER** – is amended as follows: Exclusion #9 is amended to delete "timing belt." Exclusion #46 is deleted in its entirety. **SECTION 8 - GENERAL PROVISIONS**- **1. Limited Warranty Term** is amended to add: If **Your Vehicle** at the time of sale has been operated for less than 24,000 miles, **Your Term** is at least 90 days or 3,000 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 24,000 miles but less than 60,000 miles, **Your Term** is at least 60 days or 2,000 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 60,000 miles, **Your Term** is at least 30 days or 1,000 **Miles**, whichever occurs first. An additional day is added for every day **Your Vehicle** is in possession of the **Repair Facility** for **Covered Repairs**.

New Mexico

Bullet #4 in **CUSTOMER ACKNOWLEDGEMENT AND AGREEMENT** is amended to state: "I am responsible for payment of the **Deductible** of $25 per **Covered Repair**, and satisfaction of the maintenance and inspection requirements, as well as my responsibilities set forth in this Limited Warranty."

New York

Bullet #4 in **CUSTOMER ACKNOWLEDGEMENT AND AGREEMENT** is amended to state: "I am responsible for the satisfaction of the maintenance and inspection requirements, as well as my responsibilities set forth in this Limited Warranty." **Deductible** is not applicable. **SECTION 2 - WHAT THIS LIMITED WARRANTY COVERS** is amended as follows: POWERTRAIN COVERAGE - ENGINE also includes rotary engine housings; DRIVETRAIN - **Rear Wheel Drive** also includes propeller shafts, and universal joints; **BRAKES** - master cylinder, vacuum assist booster, wheel cylinders, hydraulic lines and fittings, and disc brake calipers; STEERING - gear housing and all internally lubricated parts, power steering pump, valve body, piston, and rack; the radiator, alternator, generator, starter, and ignition system. **The battery is excluded**. **SECTION 8 - GENERAL PROVISIONS**- **1. Limited Warranty Term** is amended to add: If **Your Vehicle** at the time of sale has been operated for more than 18,001 miles but less than 36,000 miles, **Your Term** is at least 90 days or 4,000 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 36,001 miles but less than 79,999 miles, **Your Term** is at least 60 days or 3,000 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 80,000 miles but less than 100,000 miles, **Your Term** is at least 30 days or 1,000 **Miles**, whichever occurs first.

Oklahoma

SECTION 8 – GENERAL PROVISIONS – 10. Arbitration Provision is amended as follows: While arbitration is mandatory, the outcome of any arbitration shall be non-binding on the **Parties**, and either **Party** shall, following arbitration, have the right to reject the award and bring suit in a court of competent jurisdiction.

Rhode Island

SECTION 2 - WHAT THIS LIMITED WARRANTY COVERS is amended as follows: POWERTRAIN COVERAGE - ENGINE also includes rotary engine housings; DRIVETRAIN - **Rear Wheel Drive** also includes propeller shafts, and universal joints; BRAKES - master cylinder, vacuum assist booster, wheel cylinders, hydraulic lines and fittings, and disc brake calipers; STEERING - gear housing and all internally lubricated parts, power steering pump, valve body, piston, and rack; the radiator, alternator, generator, starter, and ignition system. **The battery is excluded. SECTION 8 - GENERAL PROVISIONS**- **1. Limited Warranty Term** is amended to add: If **Your Vehicle** at the time of sale has been operated for 36,000 miles or less, **Your Term** is at least 60 days or 3,000 **Miles**, whichever occurs first. If **Your Vehicle** at the time of sale has been operated for more than 36,000 miles but less than 100,000 miles, **Your Term** is at least 30 days or 1,000 **Miles**, whichever occurs first.

Utah

SECTION 8 – GENERAL PROVISIONS – **10. Arbitration Provision** is amended to include: ANY MATTER IN DISPUTE BETWEEN **YOU** AND **US** MAY BE SUBJECT TO ARBITRATION AS AN ALTERNATIVE TO COURT ACTION PURSUANT TO THE RULES OF (THE AMERICAN ARBITRATION ASSOCIATION OR OTHER RECOGNIZED ARBITRATOR), A COPY OF WHICH IS AVAILABLE ON REQUEST FROM **US**. ANY DECISION REACHED BY ARBITRATION SHALL BE BINDING UPON BOTH **YOU** AND **US**. THE ARBITRATION AWARD MAY INCLUDE ATTORNEY'S FEES IF ALLOWED BY STATE LAW AND MAY BE ENTERED AS A JUDGEMENT IN ANY COURT OF PROPER JURISDICTION.

Washington

SECTION 8 – GENERAL PROVISIONS – 10. Arbitration Provision is amended to include the following: The Insurance Commissioner of WA is **Our** attorney to receive service of process in any action, suit or proceeding in any court, and the state of WA has jurisdiction of any civil action in connection herewith. Arbitration shall be held at a location in close proximity to **Your** permanent residence in WA.

Privacy Notice: We may collect non-public personal information we receive from you on our forms and other documents, such as name, address, lienholder, contract coverage, pricing, terms, vehicle information, and vehicle identification number. We may disclose some or all of the information we collect as described to non-affiliated third parties in connection with the administration, processing, servicing, or payment of your contract. We do not disclose non-public personal information to anyone else, except as permitted by law. We protect your non-public personal information from unauthorized access, alteration, disclosure, or destruction by maintaining physical, electronic, and procedural safeguards that comply with federal regulations. We restrict access to your personal information to employees, agents, and third-parties who require such information in order to process it. Any individual provided access to your information is subject to confidentiality requirements and will be disciplined, terminated, or subject to other legal process if they fail to meet such requirements.